



Precision Measuring Instruments

www.insize-usa.com

INSIZE USA

T 877-846-7403
F 800-345-8656
orders@insize-usa.com

Warranty Replacement Procedure

If you have a defective INSIZE tool that qualifies for warranty under the INSIZE one year warranty policy, we will repair or replace the item at our sole discretion. Tools that have been abused, misused and/or marked will not qualify for warranty.

- Fill out the attached warranty form and send it to our customer service department by email to orders@insize-usa.com or by fax to 800-345-8656.
- Customer Service will ship prepaid but invoice you for an appropriate replacement tool (subject to prior sale and availability).
- Customer Service will then issue an RGA number and provide you with a Return of Goods Authorization form (RGA). This will authorize you to return the defective product. A copy of the RGA form must accompany the return. The New York return address is listed below as well as on the RGA form.
- We will also provide you the information to ship collect at the time of return.
- Upon receipt of the tool we will initiate our inspection procedure.
- Upon conclusion that the tool is defective in accordance to our policy, a full credit will be issued to you to offset the charge of the replacement tool.

If you have any questions regarding this procedure, please do not hesitate to contact us.

Return address:

INSIZE USA
60 Industrial Parkway
Unit 0B32
Cheektowaga, NY 14227-2774